



AGENDA

**DES MOINES AREA REGIONAL TRANSIT AUTHORITY
TRANSIT RIDERS ADVISORY COMMITTEE
JULY 26, 2023 – NOON**

Zoom

Join Zoom Meeting

<https://ridedart.zoom.us/j/88696996380?pwd=OWJFb2NRVWU3ZWY1YUhlLQkp6QTQ0dz09>

+1 312 626 6799 (call in option)

Meeting ID: 886 9699 6380

Passcode: 616311

ROLL CALL AND ESTABLISHMENT OF QUORUM

A. APPROVAL OF MAY 31, 2023 AND JUNE 28, 2023 MINUTES

B. PUBLIC COMMENT

C. DISCUSSION ITEMS

1. Destination Sign feedback (Tony)
2. Customer Service Metrics Discussion (Steve W.)

D. OTHER BUSINESS

1. CEO Update (Sheri / Erin)
2. Key Performance Indicators (Lewis)

E. TRAC MEMBER COMMUNICATIONS

F. FUTURE AGENDA ITEMS

G. UPCOMING MEETINGS

1. DART Commission – Noon Tuesday, August 1, 2023, Zoom / DCS
2. TRAC – Noon Wednesday, August 30, 2023, Zoom / DCS

H. ADJOURN

STAFF CONTACT INFORMATION

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